



Customer Satisfaction Refund Form


Congratulations! If your dog has chewed through one of our customer satisfaction guaranteed toys he/she is a "beast", a group measuring less than 1% of dogs in America! Our toys are extremely durable, but we know that some dogs have more aggressive chewing styles than others. We are happy to send you a full, one-time refund in the form of a Zelle payment if you are unhappy with the way our product held up against your dog. Taking advantage of the guarantee is simple: just fill out this form and follow the instructions below for mailing. Valid only in the U.S.

Ethical Products 

Returning: (check one)

- | | |
|------------------------------------------------------------------------|----------------------------------------------------------|
| <input type="checkbox"/> Play Strong™ Rubber Toys
(excludes Foamz™) | <input type="checkbox"/> Skinneez Extreme™ |
| <input type="checkbox"/> Red Alert™ Nylon Chew Toys | <input type="checkbox"/> Skinneez Extreme™ Triple Squeak |
| <input type="checkbox"/> Dental Ropes™ White Rope Toys | <input type="checkbox"/> Skinneez Extreme™ Stuffers |
| <input type="checkbox"/> Dental Ropes™ Color Rope Toys | <input type="checkbox"/> Skinneez Extreme™ Quilted |
| <input type="checkbox"/> Tuggaballs™ | <input type="checkbox"/> Skinneez Extreme™ Mini Quilted |
| <input type="checkbox"/> Mega Twister™ | <input type="checkbox"/> Skinneez Extreme™ Emoji |
| <input type="checkbox"/> Tuggin' Tees™ | <input type="checkbox"/> Bam-bones™ |
| <input type="checkbox"/> Super Squeak Rope™ | <input type="checkbox"/> The Barrett Ball® |
| <input type="checkbox"/> Rainbow Twister™ | |
| <input type="checkbox"/> Rainbow Crinkler™ | |
| <input type="checkbox"/> Knot-ical Tuff Stick™ 10" | |

For refund please include the following:

- 1) This filled-out Refund Form
- 2) Your receipt from purchase
- 3) The destroyed toy (Our quality control dept. inspects each returned toy to improve future products.)
- 4) Download and register the Zelle mobile app  (You can visit <https://www.zellepay.com/> to find out more.)

Mail all of the above to:

Ethical Products, Inc., ATTN: EPI Return Dept.
27 Federal Plaza, Bloomfield NJ, 07003

Payments are processed through the Zelle mobile app

How did you register with Zelle: ____ email or ____ phone number (required)

Name: _____ Your dog's breed: _____

Address: _____

Phone Number: (____) _____ Email (required) _____

Additional Comments: _____