



Ethical Products INC.

# Customer Satisfaction Refund Form

Congratulations! If your dog has chewed through one of our customer satisfaction guaranteed toys he/she is a "beast", a group measuring less than 1% of dogs in America! Our toys are extremely durable, but we know that some dogs have more aggressive chewing styles than others. We are happy to send you a full, one-time refund in the form of a check payment if you are unhappy with the way our product held up against your dog. Taking advantage of the guarantee its simple: Just fill out this form and follow the instructions below for mailing valid only in the U.S. and Canada.

Item: \_\_\_\_\_ Purchase Price: \$ \_\_\_\_\_

Description: \_\_\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_

## For refund, please include the following:

- 1) This filled-out Refund Form
- 2) A copy of your receipt from purchase
- 3) A photo of the defective item

Email all the above to: [cs@ethicalpet.com](mailto:cs@ethicalpet.com)

**THERE IS NO NEED TO RETURN THE ITEM.**

**Payments are processed by check. Please allow up to 4 weeks. When received, you will have 90 days from date of issuance to cash/deposit.**

Name: \_\_\_\_\_ Your dog's breed: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Additional Comments: \_\_\_\_\_

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