



Ethical Products INC.

Customer Satisfaction Refund Form

Thank you for choosing our products! We take pride in designing high-quality pet products that provide fun, enrichment, and enjoyment for both dogs and cats. While we strive to deliver products that meet the highest standards of quality and durability, every pet has a unique play style and activity level. If you are dissatisfied with the performance or quality of one of our "Satisfaction Guaranteed" products, we're here to help. We are pleased to offer a one-time refund in the form of a check if your purchase did not meet your expectations. To request your refund, simply complete the form below and follow the instructions provided. All refund requests are subject to review to confirm eligibility under this program. Please note this guarantee is valid only for purchases made in the United States and Canada.

IMPORTANT NOTICE: This satisfaction guarantee applies only to eligible "Satisfaction Guaranteed" products as indicated on the packaging.

Item: _____ Purchase Price: \$ _____

Description: _____

Comments: _____

For refund, please include the following:

- 1) This filled-out Refund Form
- 2) A copy of your receipt from purchase
- 3) A photo of the defective item
- 4) Email all the above to: cs@ethicalpet.com

Please allow 4 to 6 weeks for your refund to be processed and delivered. When received, you will have 90 days from date of issuance to cash/deposit.

Name: _____ Your dog's breed: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Email: _____

Additional Comments: _____

